## WIMSE SUPPLIER STANDARD CONTRACT



# **COMPANY INFORMATION**

[COMPANY NAME]

Company Address: [COMPANY ADDRESS]

## WIMSE COMMISSION

#### [WIMSE COMMISSION] %

#### 1. Purpose

The purpose of this Agreement is to establish the terms and conditions under which the Supplier will join and participate as a registered supplier on the Company's Business-to-Business (B2B) marketplace ("Marketplace").

### 2. Supplier Responsibilities

Registration and Profile

Supplier agrees to complete the registration process for the Marketplace, providing accurate and up-to-date information. Supplier will create and maintain a supplier profile on the Marketplace, including details such as contact information, product offerings, pricing, and other relevant information requested by the Company.

#### Product Listings

Supplier agrees to list its products and services accurately on the Marketplace, including comprehensive descriptions, pricing, availability, and any other relevant specifications. Supplier will ensure that all product listings comply with applicable laws and regulations.

#### Order Fulfillment

Supplier agrees to fulfill orders promptly and efficiently as per the terms agreed upon with the Company and the buyer. Supplier will provide accurate shipping information and deliver the products/services in a timely manner, meeting the specified quality standards.

#### Customer Service

Supplier agrees to provide excellent customer service to buyers on the Marketplace. This includes promptly responding to inquiries, addressing concerns or issues, and maintaining a professional and helpful approach in all interactions.

#### 3. Company Responsibilities

Marketplace Operation

The Company will maintain and operate the Marketplace, ensuring its availability, functionality, and security. The Company will facilitate the connection between buyers and the Supplier, allowing for efficient order placement and communication.

### Marketing and Promotion

Company will promote the Marketplace and its participating suppliers through various marketing channels, both online and offline, to drive buyer traffic and increase visibility.

### o Dispute Resolution

In the event of any disputes or disagreements between the Supplier and buyers, the Company will provide reasonable assistance and facilitate communication to resolve the issues amicably.

**SOLAR TRANSIT AFRICA LTD** - BRN: C13119478 - Company No: 119478 - Tan Number: 27249156 - Certified Freeport Operator 45 Royal Road - 0200 - PORT-LOUIS - MAURITIUS

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